

What to do if your pet goes missing

- ✓ Login to your PetLink account and select the pet's profile. Click "**Report Lost Pet**", fill in all required information, and click Submit
- ✓ You can also call the PetLink Recovery Hotline 24/7/365 at **1-877-PETLINK (738-5465)** to report your missing pet
- ✓ Contact your local humane societies, animal shelters, animal control, police departments, and veterinary clinics. PetLink provides the complimentary creation of Lost Pet Posters which can aid your recovery effort
- ✓ Post flyers or PetLink's complementary lost pet posters in the area where your pet went missing, as well as gas stations, grocery stores, etc.
- ✓ Share your poster to social media, right from your PetLink account. You may also post on the NextDoor app, HelpingLostPets.com, Facebook, etc.
- ✓ Advise everyone **NOT** to chase your pet as it may cause them to run
- ✓ Once your pet is home and safe, please log into your PetLink account to close any Lost Pet Report or call **1-877-PETLINK** for assistance

Need visual ID?

Purchase pet collars and tags personalized with your pet's microchip number on the PetLink Store

www.store.petlink.net

If you have questions about store products, email us at **orders@petlink.net**

Questions?

Send us an email at **petlink@petlink.net**

We would be happy to assist you.



PetLink™

a DATAMARS brand



What is PetLink?

PetLink is an international 24/7/365 pet reunification service dedicated to pet parents and animal professionals. Our goal is to help keep animals in their forever homes by making pet registration and reunification as efficient as possible.

The benefits of microchipping

- ✓ A microchip provides pets with a silent but effective voice
- ✓ Your pet's microchip contains a unique 15-digit code
- ✓ Found pets with a microchip and current information are up to 20 times more likely to be reunited with their families

The benefits of PetLink

- ✓ Registration for your pet with no renewal fees
- ✓ 24/7/365 access to the PetLink Recovery Hotline
- ✓ Free online updates to your PetLink account
- ✓ Lost pet posters
- ✓ Lost pet social media postings



How to check if your pet's microchip has been enrolled

- ✓ Go to **www.petlink.net** and type your pet's microchip in the **"Microchip Search"** bar
- ✓ If your pet's microchip is **NOT** enrolled, click on **"Register Your Pet Now"** and follow the on-screen instructions

If your pet is enrolled

- ✓ Go to **"Register/Login"** in the upper right corner of the webpage and choose **"Member Login"**
- ✓ Enter the email address provided by your Animal Professional if they originally registered your pet's microchip
- ✓ If you know your password, enter it. If not, click **"Forgot Password?"** and a link will be sent to the email you provided your Animal Care Professional so you may reset your password

What to do if your pet goes missing

You will need to keep 2 things handy:

- 1) Your pet's microchip number
- 2) The PetLink Recovery HotLine number

**1-877-PETLINK
(738-5465)**

Visit our website for more information

www.petlink.net

